

01-16-01

A

PATENT APPLICATION TRANSMITTAL LETTER

Docket No.

455850.0047 (HLS-143)

966 U.S. PTO

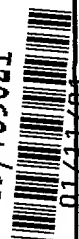
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TO THE ASSISTANT COMMISSIONER FOR PATENTS

01/11/01

Transmitted herewith for filing under 35 U.S.C. 111 and 37 C.F.R. 1.53 is the patent application of:

William M. Raveis, Jr.

For: **SYSTEM AND METHOD FOR MANAGING CUSTOMER RELATIONSHIPS OVER A DISTRIBUTED
COMPUTER NETWORK**JC915 U.S. PTO
09/759621

Enclosed are:

- ☒ Certificate of Mailing with Express Mail Mailing Label No. **EL661524590US**
- ☒ Seven (7) sheets of drawings.
- ☐ A certified copy of a application.
- ☒ Declaration ☒ Signed. ☐ Unsigned.
- ☒ Power of Attorney
- ☐ Information Disclosure Statement
- ☐ Preliminary Amendment
- ☐ Other:

CLAIMS AS FILED

For	#Filed	#Allowed	#Extra	Rate	Fee
Total Claims	20	- 20 =	0	x \$18.00	\$0.00
Indep. Claims	3	- 3 =	0	x \$80.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
BASIC FEE					\$710.00
TOTAL FILING FEE					\$710.00

- ☒ A check in the amount of **\$710.00** to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. **11-0231** as described below. A duplicate copy of this sheet is enclosed.
- ☐ Charge the amount of as filing fee.
- ☒ Credit any overpayment.
- ☒ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.
- ☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Dated: January 11, 2001



Signature

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cc:

Docket No.: 455850.0047 (HLS-143)

JC915 U.S. PTO
09/759621
01/11/01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re PATENT application of:

William M. Raveis, Jr.

Serial No.: Unassigned

Filed: January 11, 2001

For: **SYSTEM AND METHOD FOR MANAGING
CUSTOMER RELATIONSHIPS OVER A
DISTRIBUTED COMPUTER NETWORK**

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) Examiner: Unassigned
)

)
) Art Group: Unassigned
)

CERTIFICATE OF EXPRESS MAILING

I hereby certify that the enclosed patent application (Specification, 20 Claims, Abstract, 7 Sheets of Drawings, and executed Declaration and Power of Attorney), along with a Patent Application Transmittal Letter, a check in the amount of \$710.00 for the Patent Application Filing Fee, Assignment, Assignment Recordal Form, Check for \$40.00 for Assignment Recordal, and a return postcard are being deposited with the United States Postal Service as Express Mail, postage prepaid, addressed to the Box Patent Application, Assistant Commissioner for Patents, Washington, D.C. 20231, on the date below in Express Mail Envelope number **EL661524590US**.

Dated: January 11, 2001


Beth L. Parmelee